

# Robert Roman

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## Python Developer

Portfolio: [www.robertsportfolio.dev](http://www.robertsportfolio.dev)

## PROJECTS

### Python

- ★ ML Portfolio | [Code URL](#) |
- ★ ML TradingView GUI | [Code URL](#) |
- ★ Automated Store Bot | [Code URL](#) |
- ★ Profitable Trading Algorithms | [Code URL](#) |
- ★ Freqtrade Contributor | [Code URL](#) |

### JavaScript

- ★ React Website - | [Live URL](#) | [Code URL](#) |
- ★ Bootstrap Website | [Code URL](#) |
- ★ BrickSeek Chrome Extension | [Code URL](#) |

## EDUCATION

### University of Texas Rio Grande Valley, Edinburg, Tx — B.A. Psychology

July 12th, 2017

- University Member of the Honor Society

## PROFESSIONAL EXPERIENCE

### Cortex E-Commerce, Weslaco, Tx — Freelancer

July 2017 - 2023

- ★ Proficient in optimizing product listings for Amazon's search algorithm, driving increased visibility and sales.
- ★ Skilled in utilizing Amazon FBA (Fulfillment by Amazon) to streamline shipping, returns, and customer service operations.
- ★ Expert in analyzing Amazon's sales data and market trends to inform strategic inventory and pricing decisions.
- ★ Proficient in managing Amazon Advertising campaigns to maximize ROI and boost product visibility.
- ★ Experienced in navigating Amazon Seller Central, efficiently resolving seller-related issues, and maintaining a high seller performance rating.

### Bank of America, McAllen, Tx — Customer Support Rep.

February 2017 - May 2019

- ★ Experienced in troubleshooting and resolving technical issues, ensuring customer satisfaction, and timely resolution.
- ★ Proficient in providing exceptional customer support through various communication channels, including phone, email, and chat.
- ★ Strong ability to handle high-pressure situations, maintaining a calm and professional demeanor while addressing customer concerns.
- ★ Skilled in navigating and utilizing multiple software applications, CRM

## CERTIFICATES

### Full Stack Web Developer Bootcamp

—NuCamp May 6, 2021

[See Credential](#)

### Python 3 Bootcamp

—Udemy March 2, 2020

[See Credential](#)

## LANGUAGES & TECHNOLOGIES

Proficient:	Exposure:
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Web Frameworks	Scikit-Learn
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Data Analysis	Pandas
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Database Management	NumPy
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Machine Learning	Matplotlib
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Web Scraping	TensorFlow
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Version Control	Django
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Debugging	Flask
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## SOFT SKILLS

Problem Solving

Communication

Teamwork And Collaboration

Adaptability

Time Management

Attention to Detail

systems, and databases to efficiently manage customer interactions.

- ★ Demonstrated success in working collaboratively with team members and contributing to a positive work environment.

## **Sunglass Hut, Mercedes, Tx — Supervisor**

June 2011 - Feb 2017

- ★ Exceptional customer service by ensuring a positive shopping experience for clients.
- ★ Demonstrated ability to upsell and cross-sell by suggesting complementary accessories.
- ★ Skilled in maintaining an organized and visually appealing store layout.
- ★ Proficient in identifying customer preferences and recommending suitable eyewear products.
- ★ Competent in handling point-of-sale transactions, returns, and inventory management.